Target Market Determination – Fixed Rate Housing Loans

Product	Fixed Rate Home Loan
Issuer	Transport Mutual Credit Union ABN/ACN 78 087 650 600
	AFSL/Australian Credit Licence 240718
Date of TMD	05 October 2021
Target Market	Description of target market
	Owner occupiers
	Retail clients who:
	 are seeking a loan to: purchase or renovate a home; refinance an existing home loan; or top up an existing loan for any worthwhile purpose are aged 18 years or more and meet the credit assessment criteria for the product are willing and able to offer a first registered mortgage over real property (or other acceptable security) as security for the loan
	Investors
	Retail clients who:
	 are seeking a loan to: purchase or renovate an investment property; refinance an investment loan; or top up an existing loan for any worthwhile investment purpose are aged 18 years or more and meet the credit assessment criteria for the product are willing and able to offer a first registered mortgage over real property (or other acceptable security) as security for the loan Fixed Rate Loans
	need the certainty of a fixed interest rate and fixed repayments for the term of the loan
	Interest only loans – usually only if investment/construction/bridging
	 need an interest only period for tax planning reasons to complete the construction of a home before commencing principal and interest reductions, whilst selling other property to enable repayment of the loan taking planned leave such as parental leave
	Principal & Interest Reducing
	need to make regular repayments of interest and principal over the term of the loan

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Full featured loan

- need the facility to redraw advance repayments
- need a mortgage offset facility

Description of product, including key attributes

This is a Fixed Rate Home Loan secured over real property. The key attributes are:

- minimum loans amount \$100,000
- loan terms of up to 30 years
- interest only/principal and interest reducing
- fixed interest rate periods up to 3 years
- repayment frequency can be weekly/fortnightly/monthly
- interest only periods up to 5 years
- the ability to make additional repayments
- a redraw facility
- fee free redraw
- 100% offset account
- must provide a registered first mortgage over real property or other acceptable security
- fees and charges as listed at https://www.transportmutual.com.au/quick-links/fees-and-charges/

Distribution Conditions

Distribution conditions

This product is distributed by the issuer through the following channels:

- Head office
- Online
- Mortgage brokers

Distribution conditions for this product include:

- ensuring that clients meet the eligibility conditions for the product
- ensuring that distribution through head office and mortgage brokers is by appropriately authorised by trained staff

There are no other distributors for this product.

Review Triggers

The review triggers that would reasonably suggest that the TMD is no longer appropriate include:

- A significant dealing of the product to consumers outside the target market
- A significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate

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A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate The Product Governance Framework includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 154 to 156 of RG 274. **Review Periods** First review date: 05 October 2022 Periodic reviews: Every 2 Years after the initial review Distribution The following information must be provided to Transport Mutual Credit Union by Information distributors who engage in retail product distribution conduct in relation to this Reporting product: Requirements Type of information **Description** Reporting period Significant dealing(s) Date or date range of As soon as practicable, the significant and in any case within dealing(s) and 10 business days after description of the becoming aware significant dealing (eg, why it is not consistent with the TMD) Complaints Number of complaints Every 3 months Sales outside the target Number of sales Every 3 months market \$ value of sales

Number of sales

\$ value of sales

Every 3 months

Sales **inside** the target

market

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